

**Faculty of Commerce & Business Administration**

**E-Commerce**

**Information :**

**Course Code :** MIS 302

**Level :** Undergraduate

**Course Hours :** 3.00- Hours

**Department :** Management Information Systems

**Instructor Information :**

Title	Name	Office hours
Professor	GHADA REFAAT MOHAMED ELSAID	

**Description :**

The objective of this course is to help students achieve an understanding of general concepts of E-Commerce, how companies use it to create new products and services, achieve customer satisfaction, and improve the efficiency of their operations. By the end of the course, students should be able to identify and discuss E-Commerce definition and categories, evaluate the Product/ Process suitability to E-Commerce, realize advantages and disadvantages of E-Commerce, discuss the use of E-Commerce to reduce transaction costs and achieve competitive advantage, and identify E-Commerce opportunities as well as payment and security. This is done through business case approaches where real business cases are introduced illustrating important topics of the course and demonstrating relevance to the current practice of E-Commerce.